



Customer Service

HiCare

Important to you.
Essential to us.

 **AIRBUS**
HELICOPTERS

LAURENT
HOCKING

HCare

Customer Service by Airbus Helicopters

We are introducing a new dynamic for our Customer Service activities, HCare, to demonstrate our constant objective: **Keep you flying, anywhere, anytime.**

Airbus Helicopters is supporting more than 3,000 customers in 152 countries, 24/7, **we are with all of them on every flight.**

We are delivering on our promise: Airbus Helicopters introduces enhanced warranty offer



**3 years or
2,000 flight hours,
1st year of labor
included**

**We constantly raise the bar to achieve our company's commitment:
"Important to you. Essential to us."**



Training and Flight Operations

Setting standards in safety, from type rating to Full Flight Simulators. At your doorstep: 26 training centers worldwide supporting our global fleet.

Technical Support

Manufacturer expertise always on your side – anytime, anywhere. More than 150 tech reps dispatched worldwide.

With you on every flight

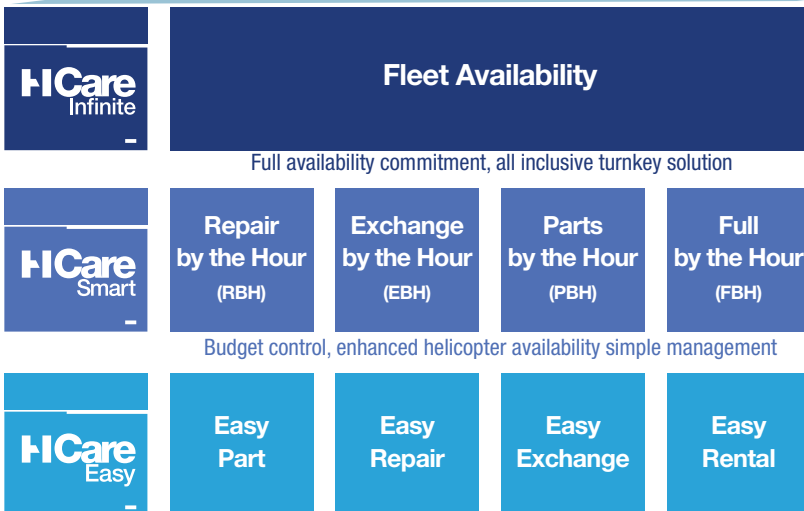
Connected Services

The best helicopter management, just a click away. Interactive online tools for data management, maintenance planning, and more on our customer portal Keycopter.

Helicopters Maintenance

Customized solutions - from required inspections to Supplemental Type Certificates (STC) to extensive retrofit - so you can make the most of your aircraft.

Material Management



Seamless access for all customers, secured performance

For more information, please contact:

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For all your Customer Service needs:

Keycopter

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* Free phone call for the following countries:

Argentina, Australia, Austria, Belgium, Canada, Denmark, Finland, France, Germany, Hong-Kong, Hungary, Ireland, Israel, Italy, Japan, Korea, Luxembourg, New Zealand, Norway, People's Republic of China, Portugal, Spain, Sweden, Switzerland, The Netherlands, United Kingdom, United States.